The following constitutes a contract between Just Cats Clinic, LLC and the Cat Owner as defined above (hereinafter referred to as “the Owner”).

1. **Services.** Just Cats Clinic will provide Services to the Cat, as defined above, and instructed on the Care Card/Cat Evaluation boarding form completed at check-in by the Owner for each visit. The Owner is obligated to provide complete, truthful, and accurate information regarding any medical conditions, aggressiveness, or other conditions of your Cat and agree to inform Just Cats Clinic of any changes or new information. Just Cats Clinic will exercise reasonable judgment on the sustainability of Services provided to the Cat based on commercially reasonable standards and the information disclosed by the Owner. Just Cats Clinic will keep the premises sanitary and properly enclosed and ensure that all Cats are properly and regularly fed, and housed in clean, safe quarters.
2. **Payment for Services.** The Owner agrees to pay Just Cats Clinic for the Services provided to the Cat at the rate in effect at the start of each stay (collectively referred to as “Charges”). It is the Owner’s obligation to review the rate of services to be provided to the Cat before leaving the Cat with Just Cats Clinic and agreeing to services to be performed. Prices are subject to change without notice. Charges begin at the time of check-in. Check-out time is between 8:00AM - 11:00AM or 3:00PM-6:30PM on the departure date. Check-outs occurring during the afternoon block on the departure date will incur a Charge for that day. The Owner is responsible for paying the bill in full at check-out. If the reservation is defined as ‘long-term’ (14 days or longer) the Owner must pay a $500 deposit, the Owner must keep a card on file and Just Cats Clinic will charge the card on file every Friday until the Cat is picked up. Just Cats Clinic reserves the right to collect any unpaid balance, including, but not limited to, transferring responsibility for collecting the unpaid balance to a debt collection agency.
3. **Reservations.** Reservations are accepted but Services to be provided are not guaranteed without verification of Just Cats Clinic’s Cat health and behavior requirements.
4. **Cancellation.** To avoid a late cancellation charge, the reservation must be canceled at least two (2) days prior to the Cat’s scheduled arrival date. The late cancellation fee is equal to one day of boarding fees for each Cat on the reservation. Reservations made for holiday stays require 7 days notice for cancellation. The late cancellation fee for holidays is equal to 50% of boarding fees for each Cat on the reservation. Just Cats Clinic reserves the right to charge a late cancellation fee.
5. **Agent of the Owner.** The Owner must designate an Agent, as defined below, for Just Cats Clinic to contact in the event of an emergency where the owner cannot be reached. The Agent must be an adult (aged 18 years or more) and must be someone other than the Owner. If Just Cats Clinic cannot reach the Owner, the Owner authorizes contact with the Agent. The Agent is authorized to make any and all decisions for the Cat, including decisions related to health and the expenditure of funds for, or on behalf of, the Cat. For purposes of this Agreement, the Agent shall be the Owner.
6. **Emergencies.** In the event of an emergency or natural disaster, Just Cats Clinic will attempt to contact the Agent to retrieve the Cat. The Owner agrees that Just Cats Clinic, at its sole discretion, is authorized to transport and/or make alternative arrangements to house and care for the Cat until the Owner or Agent can retrieve the Cat. The Owner understands that it may not be possible to safely evacuate the Cat despite best efforts. You agree that Just Cats Clinic may, at its sole discretion, give first aid treatment or other attention when we deem it necessary for the safety and health of the Cat. Just Cats Clinic is authorized by the owner to provide veterinary advice or care, including emergency care, at the owner's expense. If we believe that your pet is in need of veterinary care, we will attempt to contact you before providing/obtaining that care; however, this document serves as our sole authorization to obtain veterinary care for your pet, regardless of our ability or inability to contact you. You are also responsible for the expenses of said veterinary care, whether or not you have been reached in advance. By signing this Authorization, you give Just Cats Clinic

authority to make veterinary care decisions regarding your pet, and agree to pay for all costs incurred for said treatment.

7. **Check-In and Check-Out Hours.** The lobby is open for check-in and check-out from 8:00AM until 11:00AM or 3:00PM until 6:30PM Monday through Friday. We are closed on Saturday and Sunday. Check-ins and check-outs cannot be accommodated outside of these hours.
8. **Personal Items.** Just Cats Clinic does not recommend bringing any valuable personal items from home. Just Cats Clinic is not responsible for loss or damage to any personal item or toy left with the Cat. Items considered valuable or irreplaceable by the Owner should not be left with the Cat.
9. **Cat Health and Behavior.** For the welfare of all Cats in our facility, all Cats at Just Cats Clinic must meet and abide by certain pet health requirements. Just Cats Clinic reserves the right to refuse acceptance of a Cat at check-in, transport it for medical attention, and/or make temporary alternative arrangements to house and care for the Cat until the Owner or Agent can retrieve the Cat for any reason without limitation, including if the Cat appears sick, injured, in pain, or that its behavior could jeopardize the health or safety of staff or other Cats.
    a. No Cat can stay unless, by determination of Just Cats Clinic staff, it appears healthy. The Owner authorizes Just Cats Clinic to solicit confirmation from a licensed veterinarian that the Cat is healthy and has received all required care prior to accepting the Cat at check-in.
    b. All Cats staying at Just Cats Clinic must be vaccinated against Rabies and Rhinotracheitis, Calicivirus, and Panleukopenia (collectively “FVRCP”). Additionally, it is strongly recommended for Cats to be tested for Feline Leukemia and Feline Immunodeficiency Virus in their lifetime, and indoor/outdoor Cats tested at least every 12 months.
    c. If, at any time, the Cat is found to have fleas or ticks, appropriate treatment will be required. The Owner authorizes this treatment and agrees to cover any and all costs associated with it.
    d. The Owner represents and affirms that the Cat has not been exposed to ringworm, rabies, rhinotracheitis, calicivirus, panleukopenia, or any other infectious disease or virus within 30 days prior to check-in.
    e. If the Cat has recently been treated for or exposed to a contagious illness, Just Cats Clinic will not accept the Cat for at least two (2) weeks after treatment has been completed and a statement of health from a licensed veterinarian is provided at check-in.
    f. The Owner acknowledges and agrees that in the unlikely event that the Cat becomes injured or ill, or if the Cat has a pre-existing condition which is aggravated by its stay and requires professional attention, Just Cats Clinic will attempt to notify the Owner or Agent at the telephone number(s) provided. If the Owner or Agent cannot be reached, Just Cats Clinic may, at its sole discretion, engage the services of a veterinarian and/or administer medicine or give other necessary medical care or treatment. In emergent or critical cases, Just Cats Clinic may take the Cat to the veterinarian before contacting the Owner or Agent. If at any time, the Owner or Agent refuses medical treatment for the Cat, Just Cats Clinic may, at its sole discretion, engage the services of a veterinarian and/or administer medicine to ensure that the Cat feels as comfortable as possible until picked up by the Owner or Agent. The Owner authorizes Just Cats Clinic to provide any services and agrees to provide payment at time of check-out. The Owner understands and agrees that if Just Cats Clinic is unable to contact the Owner or Agent, Just Cats Clinic will make healthcare decisions for the Cat based on the recommendations of available veterinary professionals.
    g. The Owner hereby knowingly and with informed consent authorizes the release of any and all veterinary records to Just Cats Clinic in preparation for the Cat’s stay.
    h. In the unfortunate event that the Cat passes away while in the care of Just Cats Clinic, the Cat will be held at a veterinary facility until the Owner or Agent is able to retrieve the remains, or, if the Owner wishes, Just Cats Clinic will arrange for the Cat to be cremated at the sole expense of the Owner. If the Owner or Agent cannot be contacted in a timely manner, the Owner authorizes Just Cats Clinic to engage the services of a veterinarian to perform a necropsy on the Cat and arrange cremation services.
    i. Just Cats Clinic will not feed any ‘raw diet’ while the Cats are boarding. If the Owner does not bring alternative food, Just Cats Clinic will provide house food (Fancy Feast canned or Purina EN Gastrointestinal dry).

10. **Contact with Other Cats.** Just Cats Clinic will make every effort to prevent contact between and among Cats staying in the facility. Owners must reserve separate condos for Cats from the same household. At the request of the Owner, and only for Cats from the same household, dividers between condos may be opened to give Cats time together. The Owner acknowledges and agrees that in the unlikely event that the Cat(s) is(are) injured while sharing space, Just Cats Clinic is released and discharged from any liability for such injury.
11. **Communicable Diseases.** All Cats staying at Just Cats Clinic are required to be vaccinated, but it is still possible for the Cat to become ill with a contagious condition. The Owner understands and acknowledges this risk and agrees that Just Cats Clinic is not liable for any expense related to illness(es) suffered by the Cat during or after its stay.
12. **Common After-Affects**. Diarrhea and weight loss are common side effects of a change in environment. Being away from home, being around other cats, eating different food, and just being excited can affect appetite and gastrointestinal homeostasis. Diarrhea and weight loss can occur under many circumstances.
13. **Cats Not Picked Up on Departure Date.** If the Owner or Agent does not pick up the Cat on the designated departure date, the Owner authorizes Just Cats Clinic to continue providing Services as set forth in this agreement at the Owner's expense. If Just Cats Clinic determines, at its sole discretion, that an extension is required, payment in full may be required prior to extending such Services.
14. **Abandoned Cat Procedure.** Unless otherwise required by applicable law, if the Owner fails to pick up the Cat at the designated time:
    a. All Services will stop, with the exception of medication administration to ensure Cat health and safety, and basic boarding services (food, water, litter box, and shelter).
    b. Just Cats Clinic will attempt to contact the Owner or Agent by telephone and/or in writing using the information provided at check-in, advising that if the Cat is not picked up within 14 days, the Cat will be deemed abandoned and that Just Cats Clinic will deliver the Cat to a third party adoption partner, Animal Control, or other similar government agency. The Owner releases and discharges Just Cats Clinic from all further liability and responsibility for the Cat in the event of abandonment.
    c. The Owner shall remain liable to Just Cats Clinic for all unpaid Charges, including without limitation the court costs and reasonable attorney fees incurred in the collection of Charges.
15. **Sole Ownership.** The Owner claims full responsibility for the Cat and acknowledges authorization to enter into this agreement. All of the information about the Owner and Cat in this agreement is true, accurate, and complete. In a custody dispute, Just Cats Clinic will require proof of ownership, a written property settlement agreement, or a court decree. The Owner agrees to indemnify and hold Just Cats Clinic harmless from and against all loss, damage, or expense, including attorney fees, resulting from misrepresentation by the Owner or Agent or resulting from the Cat's stay including, without limitation, any person claiming to be the Owner of the Cat and any person claiming damage or injury to the Cat.
16. **Customer Information/Indemnification.** In the event the Cat is involved in an incident resulting in a bite, the Owner authorizes Just Cats Clinic to release any and all contact information required by government authorities during the process of reporting the incident. The Owner agrees to defend and indemnify Just Cats Clinic for any claims, damages, or costs arising out of or related to any incident, including, but not limited to, providing inaccurate information regarding any medical conditions, Cat aggression, vaccination status, or conditions resulting from anxiety that the Cat may experience.
17. **Limitation of Liability.** Except where not allowed by law, Just Cats Clinic is not liable to the Owner or any other person for indirect, incidental, consequential, special, exemplary, or punitive damages for any matter arising out of or related to the Services performed under this agreement, whether such liability is asserted based on contract, tort, or otherwise.
18. **Arbitration.** The Owner and Just Cats Clinic agree that except for statutory or common law claims related to intellectual property and disputes that qualify for Small Claims Court, all disputes between the parties will be resolved by mandatory binding arbitration pursuant to the American Arbitration Association's consumer arbitration rules.
19. **Permission to Use Photographs**: I grant to Just Cats Clinic, its representatives and employees the right to take photographs of me, my Cat(s) and my property. I authorize Just Cats Clinic, its assignees and transferees to copyright, use and publish the same in print and/or electronically. I agree that Just Cats Clinic may use such photographs of me and/or my Cat with or without my name and for any lawful purpose,

including for example such purposes as publicity, illustration, advertising, and Web content, such as social media. The Owner hereby grants Just Cats Clinic the perpetual, irrevocable, royalty-free right and license to publish, distribute, adapt, modify, or otherwise use these photos, or any portion thereof, in any matter for any commercial or non-commercial purpose without notice to the Owner for review or approval.

20. **Miscellaneous Provisions.** This written agreement constitutes the entire and only agreement regarding the Cat's stay, and there are no oral agreements or understandings whatsoever except as provided for in this agreement. This agreement shall bind Just Cats Clinic and its successors and assigns, and the Owner and Owner's heirs, successors, and assigns.

I have been given ample opportunity to ask questions, and any questions I have asked have been answered in a satisfying manner. The fee(s) for these services have been explained to me and are satisfactory. I certify that I fully understand this Agreement. PLEASE ASK JUST CATS CLINIC IF YOU HAVE ANY QUESTIONS CONCERNING THIS FORM BEFORE SIGNING IT. By signing this form, I am freely giving my consent to allow and authorize Just Cats Clinic to render the aforementioned Services and any treatment deemed necessary, desirable, including the administration and/or prescribing of any anesthetic and/or medication.

NOTICE

The boarding of animals is subject to Article 4 (§ 3.2-6518 et seq.) of Chapter 65 of Title 3.2. If your animal becomes ill or injured while in the custody of the boarding establishment, the boarding establishment shall provide the animal with emergency veterinary treatment for the illness or injury.

The consumer shall bear the reasonable and necessary costs of emergency veterinary treatment for any illness or injury occurring while the animal is in the custody of the boarding establishment. The boarding establishment shall bear the expenses of veterinary treatment for any injury the animal sustains while at the boarding establishment if the injury resulted from the establishment's failure, whether accidental or intentional, to provide the care required by § 3.2-6503. Boarding establishments shall not be required to bear the cost of veterinary treatment for injuries resulting from the animal's self-mutilation.

_____ _____

Full Name Printed Date

_____

Signature